

**2012 Health Care Professional Satisfaction Survey  
FL Poison Information Center – Tampa**

Surveys sent via NXT Blast Fax and reached 59 hospitals. 4 surveys returned.

	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
My calls were answered quickly.	100%				
Poison Specialists were knowledgeable and helpful	100%				
Poison Specialists were courteous and professional.	100%				
Follow-up calls were helpful.	100%				
The information received helps my staff provide better patient care.	100%				
I would contact the Poison Center in the future.	100%				

Do you have any comments about poison center service ?

- Great job!!
- Service is always excellent

Can we get your email so that we can send Tox Alert notices? 3 provided email addresses.