

2007 Emergency Department Survey FL Poison Information Center – Tampa

Surveys mailed by U.S. Post Office to 70 hospitals. After 1 week, 7 responses returned.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
My calls were answered quickly.	100%				
Poison Specialists were knowledgeable and helpful.	86%	14%			
Poison Specialists were courteous and professional.	100%				
Follow-up calls were helpful.	100%				
The information received helps my staff provide better patient care.	100%				
I would contact the Poison Center in the future.	100%				

Your ED calls the Poison Center:

__4 (58%)_ frequently __3 (42%)_ occasionally

Which of the following reasons best describes the reasons you call the Poison Center:

7 (100%)__to report cases

3 (42%)__to identify pills

6 (86%)__to consult with toxicology experts

7 (100%)__to obtain info on product ingredients

1 (14%)__ as a risk management tool enhancing patient care

If you don't need help treating a poison case, would you call to report a case for public health surveillance?

5 (71%)__yes

1 (14%)__no

1 (14%)__ no answer

Other than providing tox info by phone, would any of the following options help you in your practice?

2 (30%)__faxing our written case recommendations to include in your patient chart

2 (30%)_having general treatment tips or antidote usage posted on our website

3 (42%)__faxing general treatment tips or antidote usage tips

5 (71%)__sending periodic newsletters via email.