

2023 Annual Healthcare Facility Satisfaction Survey					
Florida Poison Information Center - Miami					
N=25					
<i>Surveys Sent via Vesta Blast Fax. Responded via: Fax, Online, or Calls</i>					
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
My calls were answered quickly.	98%	2%			
Poison Specialists were knowledgeable.	100%				
Poison Specialists were courteous.	100%				
Follow-up calls were helpful.	98%	2%			
The information received helps my staff provide better patient care.	100%				
I would contact the Poison Center in the future.	100%				

Do you have any comments or questions about Poison Center services?

- No concerns
- Very Professional
- Friendly
- Great job
- Thank you for all the help
- Very reliable
- Knowledgeable
- We love Poison Control
- Thanks
- Amazing care