

Emergency Medicine Physicians, Nurses, and Department Directors, 09/1/2021

The Florida/USVI Poison Information Center-Jacksonville is conducting an annual customer survey to assess your level of satisfaction with and knowledge of our services. Please complete this survey by marking the appropriate column. You may make as many photocopies of this form as you need. We appreciate any comments. After the form is completed, just fax it back to us at **(904) 244-4063**. Please do not hesitate to contact me at (904) 244-4465 if you have any questions. Please be sure to fill in the hospital name.

Thank you in advance for your participation.

Lindsay Schaack Rothstein, PharmD, DABAT
Assistant Director
Florida/USVI Poison Information Center - Jacksonville

FPIC/JAX CUSTOMER SURVEY

Hospital Name:

	YES	NO	UNCERTAIN
1. The specialists I have spoken with have been professional and knowledgeable			
2. The consultants I have spoken with have been professional and knowledgeable			
3. I was satisfied with the advice given by the Poison Center			
4. The follow-up calls I received were helpful			
5. The information provided was clearly explained			
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility			

On average, how many times per month do you consult the Poison Center? _____

For which exposure/ingestion do you consult the Poison Center the most often?

Further comments:

FAX FORM BACK TO LINDSAY SCHAACK ROTHSTEIN AT **(904) 244-4063**.