

Health Care Facility Survey Results  
Florida/USVI Poison Information Center-Jacksonville  
2020

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	26/26 100%		
2. The consultants I have spoke with have been professional and knowledgeable	26/26 100%		
3. I was satisfied with the advice given by the Poison Center	26/26 100%		
4. The follow-up calls I received were helpful	25/25 100%		
5. The information provided was clearly explained	26/26 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	25/25 100%		

Comments

1. Thanks for being there!
2. Great job, keep up the good work!
3. Always a pleasure to work with.
4. Great people.
5. My experience with poison control has always been positive, they call us back, are knowledgeable.
6. Great about calling back for patient update and outcome.
7. Everyone I have spoken with was professional and helpful.