

Health Care Facility Survey Results
Florida/USVI Poison Information Center-Jacksonville
2019

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	25/25 100%		
2. The consultants I have spoke with have been professional and knowledgeable	24/24 100%		
3. I was satisfied with the advice given by the Poison Center	25/25 100%		
4. The follow-up calls I received were helpful	24/24 100%		
5. The information provided was clearly explained	25/25 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	23/23 100%		

Comments

1. Depending on the facility, may be beneficial to speak w/ the physician on f/u
2. Appreciate your team
3. Thanks for being there
4. I am extremely pleased. Several times the family has called poison control prior to coming to the ED. The assistance and follow up is amazing. Very helpful in managing care. I am very grateful that this service is available.
5. Excellent service
6. Always super helpful
7. Awesome service