

Health Care Facility Survey Results
Florida/USVI Poison Information Center-Jacksonville
2018

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	25/25 100%		
2. The consultants I have spoke with have been professional and knowledgeable	25/25 100%		
3. I was satisfied with the advice given by the Poison Center	25/25 100%		
4. The follow-up calls I received were helpful	24/25 96%		1/25 4%
5. The information provided was clearly explained	25/25 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	25/25 100%		

Comments

1. Sometimes takes too long to relay labs over the phone
2. Thank you!!
3. Very helpful and knowledgeable
4. Knowledgeable and professional
5. Always helpful
6. Always very pleasant and helpful
7. Very valuable service
8. An excellent resource. Thank you!