

Health Care Facility Survey Results
Florida/USVI Poison Information Center-Jacksonville
2016

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	26/26 100%		
2. The consultants I have spoke with have been professional and knowledgeable	26/26 100%		
3. I was satisfied with the advice given by the Poison Center	26/26 100%		
4. The follow-up calls I received were helpful	25/26 96%		1/26 4%
5. The information provided was clearly explained	26/26 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	24/25 96%		1/25 4%

Comments

1. Excellent service. Great resource.
2. All that I have spoken to have been very knowledgeable and polite.
3. Very helpful and knowledgeable.
4. Excellent care. Appreciate follow up calls.
5. Excellent!
6. Great service.
7. Keep up the good work.