

Health Care Facility Survey Results  
Florida/USVI Poison Information Center-Jacksonville  
2015

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	25/25 100%		
2. The consultants I have spoke with have been professional and knowledgeable	25/25 100%		
3. I was satisfied with the advice given by the Poison Center	25/25 100%		
4. The follow-up calls I received were helpful	22/25 88% 1/25 not applicable 4%		2/25 8%
5. The information provided was clearly explained	25/25 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	24/25 96%		1/25 4%

Comments

1. Always had good interactions
2. Great service
3. Thanks for all you do
4. Great team to work with! Thanks!
5. Great help all the time