

Health Care Facility Survey Results
Florida/USVI Poison Information Center-Jacksonville
2014

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	25/25 100%		
2. The consultants I have spoke with have been professional and knowledgeable	24/25 96%		1/25 4%
3. I was satisfied with the advice given by the Poison Center	25/25 100%		
4. The follow-up calls I received were helpful	23/25 92%	1/25 4%	1/25 4%
5. The information provided was clearly explained	25/25 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	24/25 96%		1/25 4%

Comments

1. Very helpful
2. Glad you are there
3. Everyone is very helpful. Thank you
4. Thanks for your services
5. Your participation in these cases is lifesaving!
6. Valuable service