## Health Care Facility Survey Results Florida/USVI Poison Information Center-Jacksonville 2013

	YES	NO	UNCERTAIN
1. The specialists I have spoke with	20/20		
have been professional and	100%		
knowledgeable			
2. The consultants I have spoke	20/20		
with have been professional and	100%		
knowledgeable			
3. I was satisfied with the advice	20/20		
given by the Poison Center	100%		
4. The follow-up calls I received	20/20		
were helpful	100%		
5. The information provided was	20/20		
clearly explained	100%		
6. I appreciate being informed by	19/20		1/16
the Poison Center of patients	96%		4%
possibly coming to my facility			

## Comments

- You guys do a great job. Thank you for your service.
  Maybe too many follow up calls.