

Health Care Facility Survey Results  
Florida/USVI Poison Information Center-Jacksonville  
2012

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	27/28 96%		1/28 4%
2. The consultants I have spoke with have been professional and knowledgeable	26/28 93%		2/28 7%
3. I was satisfied with the advice given by the Poison Center	27/28 96%		1/28 4%
4. The follow-up calls I received were helpful	26/28 93%		2/28 7%
5. The information provided was clearly explained	28/28 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	28/28 100%		

Comments

1. They have always been kind or courteous. Very thorough.
2. Thanks
3. Great service
4. Overall, a bit conservative on observation times
5. All of the consultants are very professional and pleasant at all times.
6. You do a first class job!