

Health Care Facility Survey Results
Florida/USVI Poison Information Center-Jacksonville
2011

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	19/19 100%		
2. The consultants I have spoke with have been professional and knowledgeable	19/19 100%		
3. I was satisfied with the advice given by the Poison Center	19/19 100%		
4. The follow-up calls I received were helpful	19/19 100%		
5. The information provided was clearly explained	19/19 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	18/18 100%		

Comments

Thank you for your service

Thanks

Thanks

Always a pleasure to speak with your staff. They are very helpful.

Follow up calls are too frequent.

Excellent service provided

Very knowledgeable

Thanks