

Health Care Facility Survey Results  
Florida Poison Information Center/Jacksonville  
2009

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	17/17 100%		
2. The consultants I have spoke with have been professional and knowledgeable	17/17 100%		
3. I was satisfied with the advice given by the Poison Center	17/17 100%		
4. The follow-up calls I received were helpful	15/16 94%		1/16 6%
5. The information provided was clearly explained	17/17 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	17/17 100%		

Comments

1. Keep up the good work. Always helpful!
2. Thank you for your assistance
3. Good job! Happy with service!!