

Health Care Facility Survey Results  
Florida Poison Information Center/Jacksonville  
2007

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	27/28 96.4%		1/28 3.6 %
2. The consultants I have spoke with have been professional and knowledgeable	27/29 96.4%		1/28 3.6 %
3. I was satisfied with the advice given by the Poison Center	28/28 100%		
4. The follow-up calls I received were helpful	24/28 85.7%	3/28 10.7%	1/28 3.6%
5. The information provided was clearly explained	28/28 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	27/28 96.4%		1/28 3.6%

Comments

1. Always a pleasure!
2. F/U calls are usually after we have transferred or discharged the patient.
3. The poison control center is a valuable and vital resource for our ER
4. Please have your Educator call regarding rescheduling presentation
5. Thank you!
6. Thanks for the helpful advice and professionalism
7. They have always been helpful