

Health Care Facility Survey Results
Florida Poison Information Center/Jacksonville
2004

	YES	NO	UNCERTAIN
1. The specialists I have spoke with have been professional and knowledgeable	17/17 100%		
2. The consultants I have spoke with have been professional and knowledgeable	17/17 100%		
3. I was satisfied with the advice given by the Poison Center	17/17 100%		
4. The follow-up calls I received were helpful	15/17 88%	1/17 6%	1/17 6%
5. The information provided was clearly explained	17/17 100%		
6. I appreciate being informed by the Poison Center of patients possibly coming to my facility	17/17 100%		

Miscellaneous comments:

Consultants are extremely helpful

Great service

Thank you so much for your great service X2

Absolutely wonderful program...do not know what we would do without you