

Education Evaluation
January-March 2020

Poison Center Training UCF Student Health Services February 28, 2020				
N= 49		Program Questions		
Titles: DNP, RNs, CMAs, Staff Nurse, LPNs, Nurse Specialists, Senior Registered Nurse		Yes		No
Was the information helpful and easy to understand?		100%	49/49	
The information received will help you provide better patient care?		100%	49/49	
Do you now have a better understanding of why it is important to consult the Poison Center?		100%	49/49	
Is it a HIPAA violation to share patient information with the Poison center?				100% 49/49
Did you save the Poison Help number in your phone today?		87%	43/49	6 already had the number
Was the speaker professional and effective?		100%	49/49	
Overall, did the program meet your expectations?		100%	49/49	
		Excellent		Good
				Fair
				Poor
Today's program was		100%	49/49	

TGH ER Nurses - Snakebite Lecture March 17, 2020 Pre -Test N = 6		True	False
1. <u>Coral Snake</u> envenomation can cause extreme tissue destruction and swelling.		100% 6/6 Incorrect	0% 0/6 Correct
2. The best way to assess severity of a <u>Rattlesnake</u> bite is by assessing swelling and lab tests.		33% 2/6 Correct	67% 4/6 Incorrect
3. <u>Coral snake</u> antivenin is administered prn based on swelling and lab tests		67% 4/6 Incorrect	33% 2/6 Correct
4. Antivenin for <u>Cottonmouth</u> envenomation is administered as soon as possible regardless of swelling.		83% 5/6 Incorrect	17% 1/6 Correct

TGH ER Nurses - Snakebite Lecture March 17, 2020 Post -Test N = 6		True	False
1. <u>Coral Snake</u> envenomation can cause extreme tissue destruction and swelling.			100% 6/6 Correct
2. The best way to assess severity of a <u>Rattlesnake</u> bite is by assessing swelling and lab tests.		100% 6/6 Correct	
3. <u>Coral snake</u> antivenin is administered prn based on swelling and lab tests			100% 6/6 Correct
4. Antivenin for <u>Cottonmouth</u> envenomation is administered as soon as possible regardless of swelling.			100% 6/6 Correct

Tox. Emergencies – TGH ER Nurses March 17, 2020 N = 6 Program Evaluation			Yes	No
Was the information helpful and easy to understand?			100%	
The information received will help you provide better patient care?			100%	
Do you now have a better understanding of why it is important to consult the Poison Center?			100%	
Overall, did the program meet your expectations?			100%	
		</		

Please list 3 new things you learned today:

- Anybody can call PCC even from home
- Tylenol antidote: NAC
- PCC is available at all times for all people
- Snakebite symptoms and patters
- Patients can appear intoxicated
- PCC services
- Hotline number
- Treatment for aspirin and acetaminophen OD
- Poison control contact info
- 1-800-222-1222
- All the services the Poison Control Center provides
- The importance of decon
- Providers' safety
- ASA level > 30 Tx. >60-90 dialysis
- PCC contact
- Antivenom for neurotoxin and resp. support
- Poisonous snakes in my regional area
- When to give antivenom
- What coral snakes look like

N=12

Rasmussen Nursing Student Presentation - 3/2/2020	
Knowledge retention assessment	
Questions	Correct
1. True/False - Almost anything can be poisonous if used in the wrong amount, by the wrong person, in the wrong way.	100% 12/12
2. True/False - Child safety locks are child proof.	75% 9/12
3. To prevent poisonings, it is wise to store items out of sight and reach.	100% 12/12
4. Flush eyes with water for 20 minutes if they are exposed to a poisonous substance.	100% 12/12
5. First aid tips for a poison ingestion is to remove remaining particles from the mouth, rinse child's mouth and give child sips of water.	100% 12/12
6. True/False - Poison centers help with exposures only, not information calls.	100% 12/12
7. True/False - Poison Center and Poison Control are the same place.	100% 12/12
8. The poison center's phone number is 1-800-222-1222.	100% 12/12
9. It is important to give detailed information to the person who answers the call because they are doctors, pharmacists, and nurses.	100% 12/12
10. True/False - Poison Centers are open 24/7, 365 days a year.	100% 12/12

Haitian Creole Presentation
Migrant Workers - Okeechobee
 March 12, 2020

N = 13	Oui	Non
1- Eske ou deja tande palé de sant pwason an deja?		100%
2- Eske enfomasyon an te facil pou kompran?	100%	
3- Eske wap patagé enfomasyon sa a ak fanmi ou?	100%	

Haitian Creole Presentation
Migrant Workers - Okeechobee
 March 12, 2020

N = 13	Yes	NO
1. Have you heard of the Poison Control Center before?		100%
2. Was the information easy to understand?	100%	
3. Will you share this information with your family and friends?	100%	

Arcadia Housing Authority Poison Prevention Program Satisfaction Survey 2020

Florida Poison Information Center – Tampa

The Florida Poison Information Center – Tampa (FPIC) is conducting a survey to determine your satisfaction with the “Poison Proof program” implemented at the Arcadia Housing Authority (AHA) since 2018. Our goal is to improve the quality of our services.

Thank you for completing this survey.

“Poison Prevention” Packets	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
AHA understands the value of the Poison Prevention Program	x				
AHA will continue to distribute Poison Prevention Packets to new residents?	x				
The Poison Prevention Program is a great resource for AHA and the residents.	x				

How would you rate the Poison Prevention Program? Excellent x____ Good ____ Average____ Poor ____

Nursing Practicum Pre-Test: 3/2/2019 N = 12	Correct	Incorrect
1. In case of a poisoning emergency what # can you call for free confidential help 24/7? (Multiple choice)	3	9
2. Calls to the poison control helpline are answered by... (Multiple choice)	0	12
3. Most callers to poison control need treatment for their poisoning in an emergency department. (True / False)	2	10
4. Are calls to poison control shared with other parties? (Multiple choice)	5	7
5. Poison Control Center staffs make home visits? (True / False)	12	0
6. Every time a snake strikes and bites a victim, it injects venom? (True / False)	1	11
7. It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim: (True / False)	2	10
8. The first thing to do for any poison ingestion is to get the person to vomit. (True / False)	0	12
9. The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim. (True / False)	9	3
10. Which of the following information is not required when you call the Poison Center? (Multiple choice)	4	8
11. Is it a HIPAA violation to share patient information with the Poison Center? (Yes / No)	0	12
12. The Florida Poison Information Center – Tampa sends periodic alerts, press releases, and critical medical updates to all local Emergency Departments via fax. (True / False)	6	6

13. The Florida Poison Information Center – Tampa can help with the following poisonings: (Multiple choice)	3	9
14. The Florida Poison Information Center – Tampa provides the following services except : (Multiple choice)	0	12
15. The toll-free hotline for Florida Poison Information Center – Tampa is the same number as all other poison centers nationwide. (True / False)	3	9
16. There are___ certified Poison Centers in the entire United States. (Multiple choice)	0	12
17. Do you have the Poison Help number saved on your phone? (Yes / No)	1	11

Nursing Practicum Post-Test: 3/2/2019 N = 12	Correct	Incorrect
1. In case of a poisoning emergency what # can you call for free confidential help 24/7? (Multiple choice)	12	0
2. Calls to the poison control helpline are answered by... (Multiple choice)	12	0
3. Most callers to poison control need treatment for their poisoning in an emergency department. (True / False)	12	0
4. Are calls to poison control shared with other parties? (Multiple choice)	12	0
5. Poison Control Center staffs make home visits? (True / False)	12	0
6. Every time a snake strikes and bites a victim, it injects venom? (True / False)	12	0

7. It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim: (True / False)	12	0
8. The first thing to do for any poison ingestion is to get the person to vomit. (True / False)	12	0
9. The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim. (True / False)	12	0
10. Which of the following information is <u>not</u> required when you call the Poison Center? (Multiple choice)	12	0
11. Is it a HIPAA violation to share patient information with the Poison Center? (Yes / No)	12	0
12. The Florida Poison Information Center – Tampa sends periodic alerts, press releases, and critical medical updates to all local Emergency Departments via fax. (True / False)	12	0
13. The Florida Poison Information Center – Tampa can help with the following poisonings: (Multiple choice)	12	0
14. The Florida Poison Information Center – Tampa provides the following services except : (Multiple choice)	12	0
15. The toll-free hotline for Florida Poison Information Center – Tampa is the same number as all other poison centers nationwide. (True / False)	12	0
16. There are ____ certified Poison Centers in the entire United States. (Multiple choice)	12	0
17. Did you save the Poison Help number on your phone? (Yes / No)	12	0

Nursing Practicum Pre-Test: 2/10/2019 N = 13	Correct	Incorrect
1. In case of a poisoning emergency what # can you call for free confidential help 24/7? (Multiple choice)	1	12
2. Calls to the poison control helpline are answered by... (Multiple choice)	4	9
3. Most callers to poison control need treatment for their poisoning in an emergency department. (True / False)	2	11
4. Are calls to poison control shared with other parties? (Multiple choice)	6	7
5. Poison Control Center staffs make home visits? (True / False)	9	4
6. Every time a snake strikes and bites a victim, it injects venom? (True / False)	3	10
7. It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim: (True / False)	0	13
8. The first thing to do for any poison ingestion is to get the person to vomit. (True / False)	1	12
9. The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim. (True / False)	8	5
10. Which of the following information is not required when you call the Poison Center? (Multiple choice)	13	0
11. Is it a HIPAA violation to share patient information with the Poison Center? (Yes / No)	2	11
12. The Florida Poison Information Center – Tampa sends periodic alerts, press releases, and critical medical updates to all local Emergency Departments via fax. (True / False)	6	7

13. The Florida Poison Information Center – Tampa can help with the following poisonings: (Multiple choice)	0	13
14. The Florida Poison Information Center – Tampa provides the following services except : (Multiple choice)	3	10
15. The toll-free hotline for Florida Poison Information Center – Tampa is the same number as all other poison centers nationwide. (True / False)	0	13
16. There are___ certified Poison Centers in the entire United States. (Multiple choice)	2	11
17. Do you have the Poison Help number saved on your phone? (Yes / No)	0	13

Nursing Practicum Post-Test: 2/10/2019 N = 13	Correct	Incorrect
1. In case of a poisoning emergency what # can you call for free confidential help 24/7? (Multiple choice)	13	0
2. Calls to the poison control helpline are answered by... (Multiple choice)	13	0
3. Most callers to poison control need treatment for their poisoning in an emergency department. (True / False)	13	0
4. Are calls to poison control shared with other parties? (Multiple choice)	13	0
5. Poison Control Center staffs make home visits? (True / False)	13	0
6. Every time a snake strikes and bites a victim, it injects venom? (True / False)	13	0

7. It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim: (True / False)	13	0
8. The first thing to do for any poison ingestion is to get the person to vomit. (True / False)	13	0
9. The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim. (True / False)	13	0
10. Which of the following information is not required when you call the Poison Center? (Multiple choice)	13	0
11. Is it a HIPAA violation to share patient information with the Poison Center? (Yes / No)	13	0
12. The Florida Poison Information Center – Tampa sends periodic alerts, press releases, and critical medical updates to all local Emergency Departments via fax. (True / False)	13	0
13. The Florida Poison Information Center – Tampa can help with the following poisonings: (Multiple choice)	13	0
14. The Florida Poison Information Center – Tampa provides the following services except : (Multiple choice)	13	0
15. The toll-free hotline for Florida Poison Information Center – Tampa is the same number as all other poison centers nationwide. (True / False)	13	0
16. There are___ certified Poison Centers in the entire United States. (Multiple choice)	13	0
17. Did you save the Poison Help number on your phone? (Yes / No)	13	0

PCC Practicum – BSN Students
Program Questions
 March 2, 2020

N=12	Yes	No
Was the information helpful and easy to understand?	100%	
The information received will help you provide better patient care?	100%	
Do you now have a better understanding of why it is important to consult the Poison Center?	100%	
Overall, did the program meet your expectations?	100%	

	Excellent	Good	Fair	Poor
Today's program was	100%			

Please list 5 new things you learned today:

- | | |
|---|--|
| <ul style="list-style-type: none"> • Toxidromes • Nationwide number • RNs, PharmDs, and MDs answer the calls • CO poisonings during hurricane season • Most cases managed at home • 3 PCCs in Florida • Types of calls | <ul style="list-style-type: none"> • PCC assists with acute care • PCC services • Decontamination • Antidotes • Emerging trends • Do not induce vomiting • Different Toxidromes |
| <ul style="list-style-type: none"> • 1-800-222-1222 • Targeted educational programs | <ul style="list-style-type: none"> • Poison Hotline • Poison Prevention |

- Not just for peds
- 24/7 availability
- Different toxidromes
- Scope of Poison Surveillance
- Public Health activities
- Antidotes and other targeted therapies
- Bee Stings
- Toxicology

- Follow up calls
- Tox. Certification for poison specialists
- Toxidromes
- CSPIs (Nurses, Pharmacists, Physicians)
- Healthcare Professionals and the public can call PCC
- Triage PCC calls scenario
- PCC number 1-800-222-1222

Nursing Practicum – Rasmussen BSN Students
Overdose - Toxidrome Badge Card
 March 2, 2020

N = 12	Yes	No
Is the card legible?	100%	
Is the content useful?	100%	
Did you already know the content?	8% 1/12 I already knew some	92% 11/12
This card will help me provide better patient care.	100%	
<p style="text-align: center;">Comments/Suggestions</p> <ul style="list-style-type: none"> • Great Card • Great for pharmacology • Thank you • We love badge cards • Great! • Thank you so much • This is very helpful 		

Nursing Practicum – Rasmussen BSN Students
Overdose - Toxidrome Badge Card
 February 10, 2020

N = 13	Yes	No
Is the card legible?	100%	
Is the content useful?	100%	
Did you already know the content?		100%
This card will help me provide better patient care.	100%	
<p style="text-align: center;">Comments/Suggestions</p> <ul style="list-style-type: none"> • I love it • It is very useful • Concise information • Very useful + informational • Maybe laminate it or make it harder • Quick reference • Easy to read • Bends easily • Very nicely laid out 		

PCC Practicum – BSN Students
Program Questions
February 10, 2020

N=13	Yes	No
Was the information helpful and easy to understand?	100%	
The information received will help you provide better patient care?	100%	
Do you now have a better understanding of why it is important to consult the Poison Center?	100%	
Overall, did the program meet your expectations?	100%	

	Excellent	Good	Fair	Poor
Today's program was	100%			

Please list 5 new things you learned today:

- | | |
|---|---|
| <ul style="list-style-type: none"> • Free Services • 24/7 • PCC staff: Nurses, Physicians, Pharmacists • Poison Centers help manage public health crisis (Zika Virus) • Different Toxidromes • Follow up every call • Collect data | <ul style="list-style-type: none"> • Poisoned patient assessment • Most calls are managed at home • Toxidromes • Overdose management • Most calls don't need ER visit • 3 Poison Centers in FL • Poison Control Number |
| <ul style="list-style-type: none"> • Poison prevention and education • How to triage poison cases | <ul style="list-style-type: none"> • Patient education • Role of Poison Control Centers |

- Coral Snakes
- Role of PCC in Public Health Crisis
- Toxidromes
- Do not induce vomiting
- PCC assist all
- Overdose
- Call with questions
- Venomous snakes

- Pit Vipers
- Triages
- Data
- Alcohol poisonings
- Toxidromes
- PCC collaboration with DOH and CDC
- Free to call PCC
- Tox Cases

Poison Center Presentation Cleveland Clinic

February 26, 2020

N= 22	Program Questions	Yes	No
	Was the information helpful and easy to understand?	100% 22/22	
	The information received will help you provide better patient care?	100% 22/22	
	Do you now have a better understanding of why it is important to consult the Poison Center?	100% 22/22	
	Is it a HIPAA violation to share patient information with the Poison center?		100% 22/22
	Was the speaker professional and effective?	100% 22/22	
	Overall, did the program meet your expectations?	100% 22/22	

	Excellent	Good	Fair	Poor
Today's program was	100% 22/22			

Please list what you remember from the presentation:

- Call for any poisonings
- Triage patients: home vs. hospital
- OTC drugs and liver failure
- Various aspects of tox.
- OD management
- Available 24/7
- Service is free
- Not a HIPAA violation to talk to PCC
- 1-800-222-1222 anywhere in the US
- PCC open 24/7
- HIPAA
- Free educational materials
- Tell PCC everything you see or smell on the patients
- Ok to call for questions and concerns
- Snakebite
- Follow Ups