# Education Evaluation January – March 2019

#### N= 8 Seniors

Questions - 1/30/2019	Yes	No
Was the information helpful and easy to understand?	8	
Should the poison center continue to offer this type of program?	8	
Was the speaker professional and effective?	8	
Overall, did the program meet your expectations?	8	
How would you rate the Poison Center program?	Excellent	Good
	7	1

What subjects would you like to learn more about?
Allergies from household products
This covered a lot
Do you have any ideas to make the presentation better?
A visit to the building I live at in St. Pete. Many people take their meds wrong and do mix their meds
wrong. Thank you!
Presentation very good (thorough)

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### N=15 Community partners

Questions – 3/14/2019	Yes	No	
Was the information helpful and easy to understand?	15		
Should the poison center continue to offer this type of program?	15		
Was the speaker professional and effective?	15		
Overall, did the program meet your expectations?	15		
How would you rate the Poison Center program?	Excellent	Good	Average
	15		
What subjects would you like to learn more about?			
Child proofing a home			
Items in the household that are not commonly thought of as "poison". Visine & Vicks were great eye-opening examples.			
You mentioned top causes but what about how the people (particularly children) accidentally ingest? What was the situation - meds on counter?)			
Do you have any ideas to make the presentation better?			
Great job!			
Enjoyed the interactive examples!			
She did a great job as always			
I'm sure it's normally presented slower/less rushed, but that is the recommendation. We flew through the info today and it could have used more time.			

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N = 7 Health Fair Event Trivia Survey

Questions - 1/25/2019	Answer A	Answer B	Answer C
	800-222-1222	800-222-Help	I am not sure
Choose the correct Poison Center	(3/7)	(3/7)	(1/7)
Helpline number.	43%	43%	14%
		Anytime 24/7	
	Weekdays only	(7/7)	I am not sure
When can you call the Helpline?	(0)	100%	(0)
	Doctors, nurses		
	or pharmacists		I am not sure
	(6/7)	Medical Students	(1/7)
Who answers the Helpline calls?	86%	(0)	14%

What	can you call the Helpline for? (Check all that apply)
1	Toxic fumes
1	Medication mistakes
1	Animal/insect bites & stings
1	Food poisoning
	Herbal & vitamin supplements
	Red tide/Blue-green algae blooms
	Drug overdoses
	Information only
6	All of the above & more
	None of the above
	I am not sure

N = 30 Spanish Presentation: Medication Safety for Seniors

Program Questions – 3/06/2019					No
Was the information helpful and easy to understand?					
Should the poison center continue to offer this type of program?					
Was the speaker professional and effective	e?			100%	
Overall, did the program meet your expectations?					
	Excellent Good Fair				Poor
How would you rate the Poison Center Program?	100%				
What Subjects would you like to learn mo	ore about?				
Food Safety tips during hurricane (2 people)					
Do you have any ideas to make the presentation better?					
N/A					

#### **N= 14 Spanish Presentation: Poison Prevention**

Preguntas	Si	No
03/11/2019		
¿Le ayudó la información y le fue fácil de entender?	100%	
¿Debería continuar el Centro de Envenenamiento ofreciendo este tipo de	100%	
programa?		
¿Fue la presentadora profesional y efectiva?	100%	
En resumen ¿Cree que el programa satisfizo sus expectativas?	100%	

	Excelente	Bueno	Promedio	Mediocre
¿Cómo calificaría al programa del Centro	100%			
de Envenenamiento?				
¿De cuál otro tipo de temas le gustaría apren	der?			
Las plantas				
Opiods				
Vaping				
Animales Venenosos en Florida				
¿Quisiera aportar alguna idea de cómo hace	r esta present	ación mejo	or?	
	•			

N = 6 Orlando Health ENCC Tox.

Program Questions		
1/14/2019	Yes	No
Was the information helpful and easy to understand?	100%	
Should the poison center continue to offer this type of		
program?	100%	
Was the speaker professional and effective?	100%	

	Excellent	Good	Fair	Poor
Today's program was	100%			

100%

### Please list 3 things you remember from the presentation

Overall, did the program meet your expectations?

- Coral Snake: Give antivenin immediately and wait for Pit Vipers based on symptoms
- Methemoglobinemia can see by color of blood
- Persons given Naloxone must be observed for 4 hrs. and need to educate family about this.
- AC

- Naloxone
- NAC
- Pit Vipers vs. Coral Snake Treatment
- ASA toxic levels
- Contraindications of AC
- ASA
- S/S: Snake
- Coral Snake: treat regardless
- Rattle Snake: Treat PRN
- Narcan short ½ life
- Types of snakes: S/S & Antidotes
- Antidote for Tylenol is NAC (N-Acetyl Cysteine)
- Activated Charcoal

N = 17 Poinciana Medical Center Tox. Emergencies

Program Questions 2/25/2019	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Was the Presentation					
helpful and easy to					
understand?	14	3			
I now have a better understanding on why I should call the Poison					
Center.	14	3			
The program was beneficial to my practice.					
	14	2	1		
Overall, did the presentation meet your expectations?					
	14	3			

### N = 11 - Arcadia Housing Authority Residents

"Poison Prevention" Packet 2/8/2019	Yes	No
Did you receive a Poison Prevention Packet when you moved in?	6	5
Was the information current and relatable to your safety needs?	6	
Did you make some safety changes in your home because of what you learned?	6	
Did you share the information with friends and family?	4	2
Did you place the magnet on your refrigerator?	6	
Did you save <b>1-800-222-1222</b> on your phone?	5	1
Have you called the Poison Center since moving in?	2	4

(5 participants answered "No" to question 1: They moved in before the Program was implemented in 2018, so they are excluded from the survey results)

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# N=20 Hendry Co. Fair Exhibit

Snakes, Plants, Caterpillars & Spi 2/10/2019-2/17/2019			
1. Did you learn anything new today?	Yes		No
	100%	20/20	
2. Should the Poison Center continue to	Voc	20/20	No
participate in the Annual Fair?	Yes		INO
	100%		
		20/20	

### N = 13 Hendry Co. Fair Exhibit

Survey Questions 2/10/19 – 2/17/19	Yes	No
Have you heard of the poison center before today?	4	9
Have you ever called the poison center?	1	12
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	1	12
Did you learn anything new today?	13	
What was your favorite part of this exhibit? (Please select all that (3) Display Snakes Plants Spiders (10) Overall exhibit  Did you take any of the following?  Flyers 8 Magnets 8 stickers 3	apply)	
Please select your age group	(17-24): 2 (25-39): 4 (40 -59): 5 60+: 2	
If you have children at home, please select their age ranges.	(0 -5): 4 (6 -12): 2 (13 -17): 1 (18 -25): 2 (4 did not ans	wer)

# **N = 8 Arcadia Housing Authority Community Needs Assessment**

Survey Questions 2/8/2019	Yes	No
Have you heard of the poison center before today?	5	3
Have you ever called the poison center?	2	6
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	1	7
Do you have children or young adults at home?	6	2
Do you know how to poison proof your home?	3	5
Would you like to know how to make your home Poison Proof?	8	
Do you or someone in your household take medications?	5	3
Do you or someone in your home smoke?	6	2
Do you have any poisoning concerns?	4	4
If you have children at home, please select their age ranges.	(0 -5): 4 (6 -12): 2 (13 -17): 0 (18 -25): 0 (2 Participants left t	hat section blank)
Please select your age group	(17-24): 2 (25-39): 3 (40 -59): 2 (60+): 1	,

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#### N=10 Rasmussen Nursing Students 2/11/2019

#### **Pre-Test**

True/False – Indicate whether the statement is true or false.

- 1) When you call the Poison Help Line, you will speak with a poison center receptionist who will direct your call. 20% (2/10) 2) Calling the Poison Help Line is free and confidential. 100% (10/10) 3) It is a HIPAA violation to share patient information with the Poison Center. 20% (2/10)4) The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim. 100% (10/10) 5) It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim. 100% (10/10) 6) If a poison is swallowed, you must make them vomit. 88% (8/10) 7) Herbal medications or vitamin supplements do not have to be approved by the FDA (Federal Drug Administration) before they reach store shelves.90% (9/10)
- 8) Every time a snake strikes and bites a victim, it injects venom. 90% (9/10)

# N=10 Rasmussen Nursing Students 2/11/2019

### **Post Test**

True/False – Indicate whether the statement is true or false.

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1)	When you call the Poison Help Line, you will speak with a poison center receptionist who will direct your call. <b>90% (9/10)</b>
2)	Calling the Poison Help Line is free and confidential. 100%
3)	It is a HIPAA violation to share patient information with the Poison Center. 100%
4)	The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim. <b>100</b> %
5)	It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim. <b>100</b> %
6)	If a poison is swallowed, you must make them vomit. 100%
7)	Herbal medications or vitamin supplements do not have to be approved by the FDA (Federal Drug Administration) before they reach store shelves. <b>100</b> %
8)	Every time a snake strikes and bites a victim, it injects venom. <b>100</b> %

# N=Paramedic Day 3/22/2019

Program Evaluation	Yes	No
Was the program helpful and easy to understand?	100%	
The information received will help provide better patient care.	100%	
I would contact the Poison Center in the future.	100%	
Overall, did the program meet your expectations?	100%	

#### **Suggestions/Comments**

- The presentations were all informative and easy to understand. We can incorporate it into our PT care in the field. Info was very well presented.
- Would like to tour more of the hospital

Overdose - Toxidrome Badge Card	Yes	No
Is the card legible?	100%	
Is the content useful?	100%	
Did you already know the content?	17%	83%
	4/23	19/23
This badge card will help me provide better patient care.	100%	

# **Comments/Suggestions**

- It's Dope
- Burn Unit Speaker was awesome
- The cards are of beneficial size to carry on our badges for reference which is very important in my opinion. The info was presented very well.
- Very helpful
- Lots of useful information on the card. Fell it will better help my assessment and treatment for patients.
- Very informative

# N=8 Rasmussen Nursing Students 2/4/2019

### Pre-Test

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ıe/F	False – Indicate whether the statement is true or false.
1)	When you call the Poison Help Line, you will speak with a poison center receptionist who will direct your call. <b>37% (3/8)</b>
2)	Calling the Poison Help Line is free and confidential. 100% (8/8)
3)	It is a HIPAA violation to share patient information with the Poison Center. <b>50%</b> (4/8)
4)	The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim. 100% (8/8)
5)	It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim. <b>75% (6/6)</b>
6)	If a poison is swallowed, you must make them vomit. 88% (7/8)
7)	Herbal medications or vitamin supplements do not have to be approved by the FDA (Federal Drug Administration) before they reach store shelves. 88% (7/8)

8) Every time a snake strikes and bites a victim, it injects venom. 100% (8/8)

## **Post Test**

True/False – Indicate whether the statement is true or false.

1)	When you call the Poison Help Line, you will speak with a poison center receptionist who will direct your call. <b>100</b> %
2)	Calling the Poison Help Line is free and confidential. 100%
3)	It is a HIPAA violation to share patient information with the Poison Center. 100%
4)	The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim. 100%
5)	It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim. <b>100</b> %
6)	If a poison is swallowed, you must make them vomit. 100%
7)	Herbal medications or vitamin supplements do not have to be approved by the FDA (Federal Drug Administration) before they reach store shelves. <b>100</b> %
8)	Every time a snake strikes and bites a victim, it injects venom. 100%