

## Education Evaluation July-September 2019

N=34

<b>FL Dept. of Health Clinical Review Presentation (6/27/2019)</b>		
Questions	Yes	No
Was the information helpful and easy to understand?	34	
Should the poison center continue to offer this type of program?	34	
Was the speaker professional and effective?	34	
Overall, did the program meet your expectations?	34	
How would you rate the Poison Center program?	Excellent	Good
	33	1
What subjects would you like to learn more about?		
Resources for pet poisoning		
Great topics		
Snake vs. Spider bites		
Do you have any ideas to make the presentation better?		
Excellent - I learned new things today.		
Great job!		
Perfect!		
Awesome		
It was great!		
Awesome		
Great and professional		

N=19

<b>Ruskin Senior Center - Dietary Supplement Presentation (8/16/2019)</b>		
Questions	Yes	No
Was the information helpful and easy to understand?	19	
Should the poison center continue to offer this type of program?	19	
Was the speaker professional and effective?	19	
Overall, did the program meet your expectations?	19	
How would you rate the Poison Center program?	Excellent	Good
	13	6
What subjects would you like to learn more about?		
Household cleaners (toxicity of them)		
Do you have any ideas to make the presentation better?		
Give it in writing before presentation.		

<b>Introduction to Toxicology Course</b> <b>Keiser University Nursing Students</b> <b>July 10, 2019</b>  <i>Pre- Test    N = 17</i>	Yes	No
When you call the Poison Help Line, you will speak with a poison center receptionist who will direct your call.	53% <i>9/17</i>	47% <i>8/17</i>
Do you have the Poison Center Number (1-800-222-1222) store in your phone?	6% <i>1/17</i>	94% <i>16/17</i>
Is it a HIPAA Violation to share Patient Information with the Poison Center?	24% <i>4/17</i>	76% <i>13/17</i>

<b>Introduction to Toxicology Course</b> <b>Keiser University Nursing Students</b> <b>July 10, 2019</b>  <i>Post- Test    N = 17</i>	Yes	No
When you call the Poison Help Line, you will speak with a poison center receptionist who will direct your call.		100% <i>17/17</i>
Do you now have the Poison Center Number (1-800-222-1222) store in your phone?	100% <i>17/17</i>	
Is it a HIPAA Violation to share Patient Information with the Poison Center?		100% <i>13/17</i>

<b>Toxidrome Badge Card Survey</b> <b>Keiser University Nursing Students</b> <b>July 10, 2019</b>  <i>N = 17</i>	Yes	No
Is the card legible?	100%	
Is the content useful?	100%	
Did you already know the content?		100%
This Badge card will help me provide better patient care.	100%	

**Comments/Suggestions:**

- Very important info today.
- Absolutely loved it.
- Very interesting & helpful
- Amazing presentation
- Very helpful info
- Very helpful + informative

**n = 5 Hillsborough County Fire Rescue/911 Dispatchers 8/5/19**

1. Please write the number of the poison control helpline if you know it. If not, leave the space blank.

**5/5** listed the poison center number correctly

2. Calls to the poison control helpline are answered by...

- ☐ Volunteers
- ☐ EMS/911 operators
- ☐ Secretary or clerk
- ☒ Doctors, nurses, pharmacists **5/5**
- ☐ I don't know

3. True or False? Most callers to poison control need treatment for their poisoning in an emergency department.

- ☐ True
- ☒ False **5/5**
- ☐ I don't know

4. Are calls to poison control shared with other parties?

- ☐ Yes, calls are public record
- ☒ No, calls are confidential and only available to doctors or medical professionals on the care team. **5/5**
- ☐ I don't know

5. True or False? Poison Control Center staffs make home visits?

- ☐ True
- ☒ False **5/5**
- ☐ I don't know

6. True or False? Every time a snake strikes and bites a victim, it injects venom?

- ☐ True
- ☒ False **4/5**
- ☒ I don't know **1/5**

7. True or False? It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim:

- ☒ True **5/5**
- ☐ False
- ☐ I don't know

8. True or False? The first thing to do for any poison ingestion is to get the person to vomit.

- ☐ True
- ☒ False **4/5**
- ☒ I don't know **1/5**

9. True or False? The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim.

- ☒ True **5/5**
- ☐ False
- ☐ I don't know

10. How would you rate today's training?

✓ Excellent 5/5      Good \_\_\_\_\_      Average \_\_\_\_\_      Ineffective \_\_\_\_\_

11. Prior to participating in this program, how familiar were you with the poison control center and its services?

Very Familiar 1/5      Somewhat familiar \_\_\_\_\_      Not at all familiar 4/5

12. Did this visit increase your awareness of Poison Center's services and operations?

Yes 5/5      No \_\_\_\_\_      Comments: \_\_\_\_\_

13. Overall, did you find the program useful and interesting?

Yes 5/5      No \_\_\_\_\_      Comments: \_\_\_\_\_

Please share your comments or suggestions for improving this presentation:

- Very Educational
  - I thought the presentation was wonderful
  - Very Educational
  - Great Presentation
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N=20 BSN Students (Rasmussen College of Nursing) Pre-Test	8/12/2019	Correct	Incorrect	% Correct
In case of a poisoning emergency what # can you call for free confidential help 24/7? (Multiple choice)	2	18	10%	
Calls to the poison control helpline are answered by... (Multiple choice)	9	11	45%	
Most callers to poison control need treatment for their poisoning in an emergency department. (True / False)	1	19	5%	
Are calls to poison control shared with other parties? (Multiple choice)	4	16	20%	
Poison Control Center staffs make home visits? (True / False)	7	13	35%	
Every time a snake strikes and bites a victim, it injects venom? (True / False)	2	18	10%	
It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim: (True / False)	17	3	85%	
The first thing to do for any poison ingestion is to get the person to vomit. (True / False)	0	20	0%	
The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim. (True / False)	6	13	30%	
Which of the following information is <b>not</b> required when you call the Poison Center? (Multiple choice)	20	0	100%	
Is it a HIPAA violation to share patient information with the Poison Center? (Yes / No)	2	18	10%	
The Florida Poison Information Center – Tampa sends periodic alerts, press releases, and critical medical updates to all local Emergency Departments via fax. (True / False)	12	8	60%	
The Florida Poison Information Center - Tampa can help with the following poisonings: (Multiple choice)	0	20	0%	
The Florida Poison Information Center - Tampa provides the following services <b>except</b> : (Multiple choice)	3	17	15%	
The toll-free hotline for Florida Poison Information Center – Tampa is the same number as all other poison centers nationwide. (True / False)	18	2	90%	
There are_____ certified Poison Centers in the entire United States. (Multiple choice)	5	15	25%	

N=20 BSN Students (Rasmussen College of Nursing)				
Pre-Test	8/12/2019	Correct	Incorrect	% Correct
In case of a poisoning emergency what # can you call for free confidential help 24/7? (Multiple choice)	20	0	100%	
Calls to the poison control helpline are answered by... (Multiple choice)	20	0	100%	
Most callers to poison control need treatment for their poisoning in an emergency department. (True / False)	20	0	100%	
Are calls to poison control shared with other parties? (Multiple choice)	20	0	100%	
Poison Control Center staffs make home visits? (True / False)	20	0	100%	
Every time a snake strikes and bites a victim, it injects venom? (True / False)	20	0	100%	
It is important to leave a contact phone number when you call the Poison Help Line, because they will make a follow up phone call to check on the conditions of the poisoned victim: (True / False)	20	0	100%	
The first thing to do for any poison ingestion is to get the person to vomit. (True / False)	20	0	100%	
The poison expert will ask the caller to provide the age, weight and known health conditions of the poisoned victim. (True / False)	20	0	100%	
Which of the following information is <b>not</b> required when you call the Poison Center? (Multiple choice)	20	0	100%	
Is it a HIPAA violation to share patient information with the Poison Center? (Yes / No)	20	0	100%	
The Florida Poison Information Center – Tampa sends periodic alerts, press releases, and critical medical updates to all local Emergency Departments via fax. (True / False)	20	0	100%	
The Florida Poison Information Center - Tampa can help with the following poisonings: (Multiple choice)	20	0	100%	
The Florida Poison Information Center - Tampa provides the following services <b>except</b> : (Multiple choice)	20	0	100%	
The toll-free hotline for Florida Poison Information Center – Tampa is the same number as all other poison centers nationwide. (True / False)	20	0	100%	
There are_____ certified Poison Centers in the entire United States. (Multiple choice)	20	0	100%	

N = 20 BSN Students (Rasmussen College of Nursing) Program Evaluation			
Program Questions	8/12/2019	Yes	No
Was the information helpful and easy to understand?		100%	
The information received will help you provide better patient care?		100%	
Do you now have a better understanding of why it is important to consult the Poison Center?		100%	
Overall, did the program meet your expectations?		100%	

	Excellent	Good	Fair	Poor
Today's program was	95% 19/20	5% 1/20		

**Please list 5 things you learned today:**

<ul style="list-style-type: none"> <li>• # for Poison Control</li> <li>• 1-800-222-1222</li> <li>• Who Answers the calls</li> <li>• What to assess for in patients who report ingestion of poison</li> <li>• This Poison Center serves 19 Counties</li> <li>• Staffed by Doctors, Nurses, Pharmacist</li> <li>• There are 55 PCC nationwide</li> <li>• Specialists must recertify every 7 years</li> <li>• Things that are considered poisonous</li> <li>• Antidotes</li> <li>• 911, PCC, and law enforcement collaboration</li> <li>• PCC plays a huge role</li> <li>• Opioid Crisis Facts</li> <li>• Scenarios and what to do for them</li> <li>• Fundamental for PCC</li> <li>• Common poisons that require hospital care</li> <li>• Relationship with hospitals</li> </ul>	<ul style="list-style-type: none"> <li>• Toxidrome for alcohol, sedatives, Benzo</li> <li>• How to do CO poisoning care</li> <li>• Venomous Snakes</li> <li>• Poisonous Plants</li> <li>• Coma Cocktail</li> <li>• Toxidrome: MS, VS, Pupils, Skin</li> <li>• Nurses, Doctors, answers calls</li> <li>• Cannabis Hyperemesis Syndrome</li> <li>• 85% of cases treated at home</li> <li>• What PCC does</li> <li>• What withdrawals can kill</li> <li>• PCC work with other community partners</li> <li>• What to do in scenarios of possible poisonous cases</li> <li>• Function of PCC hotline</li> <li>• PC assist in hospital settings</li> <li>• All people can call PC for questions &amp; concerns</li> <li>• Poisons and antidotes/treatments</li> <li>• Effects of Narcotics</li> </ul>	<ul style="list-style-type: none"> <li>• Importance of Education to the public</li> <li>• Not every case is emergent</li> <li>• Phone # of PCC</li> <li>• Importance of Collaboration with other medical services</li> <li>• Triage for PC patients</li> <li>• ED, EMT use PC too</li> <li>• Not every situation requires a trip to the ER</li> <li>• Calling PCC is free</li> <li>• Nurses can work as SPIs</li> <li>• What is considered a poison</li> <li>• PC and its impact in the community</li> <li>• Poison Prevention Interventions</li> <li>• ED assessment</li> <li>• How to triage patients over the phone</li> <li>• What is a poison</li> <li>• Drug Information</li> <li>• Nursing job opportunities</li> <li>• How one can intervene at home</li> </ul>
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DeSoto Memorial Hospital – Train the Trainer Event 9/12/19 N = 15 Program Questions				Yes	No
Was the information helpful and easy to understand?				100%	
Should the poison center continue to offer this type of program?				100%	
Was the speaker professional and effective?				100%	
Overall, did the program meet your expectations?				100%	
	Excellent	Good	Fair	Poor	
Today's program was	100%				

#### What subjects would you like to learn more about?

- Poisonous plants
- Bites and Stings (Snakes, Ants, Caterpillar, Bees, and Spiders)
- Drugs trends
- Hurricane/storms related Poisoning
- Make your home Poison Proof
- Seasonal (Halloween, Holiday) Poison Safety
- Outdoor Poisons
- All the subjects would be great to learn about

#### Comments: All the subjects would be good to learn about

- Most definitely helpful + Interesting. Is this program available to high schools too?
- Excellent Program
- Program was well done.
- More time would be helpful.
- Thank you