

Education Satisfaction June 2010
FL Poison Information Center – Tampa

Evaluations n=31 school nurses

	Excellent	Very good	Good	Fair	Poor
Content presented in an understandable manner	80%	20%			
Speaker provided accurate information	80%	20%			
Speaker provided current information	80%	20%			
Speaker was well prepared	84%	16%			

Evaluations n = 36 camp counselors

	Excellent	Good	Average	Poor
Was the information helpful and easy to understand?	100%			
Should poison center continue to offer this type of program?	100%			
Was the speaker professional and effective?	100%			
Overall, did the programs meet your expectations?	100%			

Needs assessment. What topics would you like to hear more about?

- Bites (spiders, snakes, bees) n=14
- Plant toxins
- Photos of household products that kids can get a hold of
- Accidental mixtures of chemicals and cleaners
- Prevention and first aid
- Nothing , everything was well explained and I didn't need to hear any more
- How to deal with a poisoned child
- Choices between different poisons – which one is more of a danger

Customer satisfaction. What ideas to make the presentation better?

- Nothing, she was a very good speaker and seemed to know what she was talking about.
- Provide larger photos on the slides
- Talk about activated charcoal
- None, it was great
- Maybe some hands on stuff
- No. she did a fantastic job
- Thanks for coming
- Can't think of anything. Liked the visuals and trivia questions
- No, speaker and powerpoint was clear and precise

Increased knowledge after poison prevention train-the-trainer

Pre-test : 19 questions answered correctly

Post-test: all 21 questions answered correctly

Evaluation after Weapons of Mass Destruction Course n = 33 health care providers

<i>TOPIC</i>		<i>SPEAKER'S OVERALL TEACHING SKILL</i>	<i>RELEVANCE OF CONTENT TO OBJECTIVE</i>	<i>SPEAKER'S KNOWLEDGE AND EXPERTISE</i>
<i>Chemical Weapons</i>	Excellent	77 %	77 %	86 %
	Good	23 %	23 %	14 %
	Fair	0%	0.0%	0.0%
	Poor	0%	0.0%	0.0%

Behavioral Intention survey from new mothers. N=7

As a result of the poison prevention program, will you:

Question			No	Plan to
Display the poison center magnet on your refrigerator?				7
Install safety latches?				7
Move poisonous plants or products to a safer location?				7
Share poison prevention with others?				7
	Excellent	Good	Average	Poor
How would you rate the poison center program?	57%	43%		