

Education & Website Satisfaction

June 2008

School Nurses n=53

Rating 1 = poor, 2= fair, 3 = good, 4 = very good, 5 = excellent

1. How well informed was the instructor on the subject. Avg = 4.9
2. How effective was the instructor's teaching methods. Avg = 4.9
3. How clear and understandable was the instructor? Avg = 4.95
4. Rate accuracy of subject matter. Avg = 4.85

Comments: JoAnn is awesome. I've been in a workshop before presented by JoAnn, as usual she was very good and understandable. No changes needed. I enjoyed it so much.

EMS n=16

1. Today's program was excellent. 100%
2. Program content was easy to understand. 100%
3. Speaker was professional and effective. 100%

Comments: Great class. Very up to date! Lots of good info. Very interesting and fun! Great jokes and stories made the class more interesting.

Healthcare professionals at WMD class n = 22

Rating 1= poor, 2 = fair, 3 = good, 4 - excellent

1. Speaker's overall teaching skill. Avg = 3.8
2. Relevance of content to objectives. Avg = 4.2
3. Speaker's knowledge & expertise. Avg = 3.8
4. Rate quality of AV & handouts. Avg = 3.8

Comments: JoAnn Chambers – very informative. Liked the handouts & extra flyers.

Website Satisfaction survey n= 7

1. What is the main reason for visiting our website?
 - Seeking general poison information = 1,
 - Find images = 1
 - Seeking information about the poison center = 3
 - No answer = 2
2. Did you find what you were looking for?
 - Yes = 3 , No = 2 , No answer = 2
 - I needed to find out what I can to do find out if my home is safe. I get severe headaches whenever I walk into the apartment. If I leave the pain goes away.
 - I wanted insect bite info. Called the 1-800 number.
 - I was looking for information on Brown Widow or Jumping Spider as I think I as bitten by one of these.
3. How do you plan to use the information? Personal = 4, No answer = 3

4. What do you like about our website?
 - It's easy to find information.
 - It's easy to navigate and you have good info.
 - I like how there is a section that explains how to treat injuries from plants and animals. It's nice to have that information handy to review.
 - pictures
5. What did you dislike about our website?
 - Nothing
 - You don't have enough of our local Florida bugs on here. I think I was bitten by either a Brown Widow or a Jumping Spider.
 - Need to enlarge pictures
6. What would you like to see added to our website?
 - FL has a lot of toxic insects and this site would be a great reference point in regards to bites and how to treat.
 - More pictures and maybe a printable wallet card to have for emergencies
7. Did you have any technical difficulties? No = 3, No Answer = 4
8. If you would like to share the following personal information:
 - Your age: 43, 19, 30, 64, 46, No answer = 2
 - Your location: Clearwater FL, Homosassa FL, Bradenton FL, Ft. Lauderdale FL, No answer = 3
 - Your language at home: English = 5, No answer = 2