

Education Program Satisfaction Survey for 4th Quarter, Apr - Jun 2003
Florida Poison Information Center – Tampa

Healthcare Professionals (n=59)

Today's program was:	Program content was easy to grasp at my level of understanding.	Speaker demonstrated knowledge of topic.	Speaker was professional & effective.	Time allotted for program was:
Excellent: 46 Good: 9 Average: 1 No answer: 3	Yes: 59 No:	Yes: 59 No: 2	Yes: 59 No:	Too long: 0 Too short: 4 Just right: 53 No Answer: 2
78% (excellent)	100% (yes)	100% (yes)	100% (yes)	90% (OK)

Program comments:

About Dr Lewis-Younger: First rate! Outstanding. About JoAnn: Very stimulating & informative. Great class, very entertaining. Educational. Not long enough – would like more.

Outcome measures:

Post-test results on 5/28/03 showed 92% correct answers. Post-test on 6/4/03 showed 95% correct answers.

General Public – Senior Citizens (n = 14)

Speaker demonstrated adequate knowledge of topic.	The topic was easy to understand.	Speaker was effective
Excellent: 12 Good: 1 No answer: 1	Yes: 14 No:	Yes: 14 No:
86% (excellent)	100% (yes)	100% (yes)

Program comments: Seniors reported that they enjoyed medication information and true stories about poisonings.