

## Education Evaluation January – March 2018

**N= 25 High School Students**

| <b>Program Questions</b><br>1/16/2018   | <b>Correct</b> | <b>Incorrect</b> |
|---|----------------|------------------|
| When you call the Florida Poison Information Center who will answer?<br>A. Dispatchers<br>B. Volunteers<br>C. Pharmacy, nursing and medical students<br>D. <b>Healthcare professionals specially trained in toxicology</b>                                  | 100%           |                  |
| The Florida Poison Information Center is:<br>A. Open 24 hours except on holidays<br>B. Always open, but not free<br>C. <b>Always open, confidential and most cases are managed at home</b><br>D. Able to help you at home if you call during business hours | 80%            | 20%              |
| What is the correct phone number to the Florida Poison Information Center?<br>A. 1-888-222-1222<br>B. 1-888-122-2222<br>C. <b>1-800-222-1222</b><br>D. 1-800-122-2222   | 80%            | 20%              |

**N= 11 seniors**

| <b>Program Questions</b><br>1/5/2018                             | <b>Yes</b> | <b>No</b> |
|--|------------|-----------|
| Was the information helpful and easy to understand?              | 100%       |           |
| Should the poison center continue to offer this type of program? | 100%       |           |
| Was the speaker professional and effective?                      | 100%       |           |
| Overall, did the program meet your expectations?                 | 100%       |           |

|                     | <b>Excellent</b> | <b>Good</b> | <b>Fair</b> | <b>Poor</b> |
|---------------------|------------------|-------------|-------------|-------------|
| Today's program was | 100%             |             |             |             |

**Comments:** I learned so much today  
 Excellent presentation  
 Was the speaker professional and effective? -Definitely

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**N=45 Healthcare providers**

| <b>Program Questions</b><br>2/25/2018                                     | <b>Strongly Agree</b> | <b>Agree</b> | <b>Neutral</b> | <b>Disagree</b> | <b>Strongly Disagree</b> | <b>Not Applicable</b> |
|---|-----------------------|--------------|----------------|-----------------|--------------------------|-----------------------|
| I have called Poison Center before.                                       | 2                     | 6            | 8              | 4               | 20                       | 5                     |
| I now have a better understanding on why I should call the Poison Center. | 31                    | 12           | 1              |                 |                          | 1                     |
| My calls were answered quickly.   | 5                     | 2            | 21             |                 |                          | 17                    |
| Poison specialists were knowledgeable.                                    | 12                    | 1            | 17             |                 |                          | 15                    |
| Follow-up calls were helpful.   | 6                     | 2            | 19             |                 |                          | 18                    |
| The information received helps provide better patient care.               | 27                    | 4            | 9              |                 |                          | 5                     |
| I would contact the Poison Center in the future.                          | 33                    | 8            | 3              |                 |                          | 1                     |

| <b>Professional Titles of Audience</b> |
|--|
| Radiation therapist                    |
| Case Worker                            |
| RN/Infection Control                   |
| Social Worker                          |
| RN (3)                                 |
| Coordinator                            |
| Health Navigator                       |
| Mission Services Coordinator           |
| Financial Assistance Representative    |
| Student Nurse (2)                      |
| LPN                                    |

**Comments:** Excellent information presented, relevant for health care and mainstream environment. Thank you!

Very helpful information.

Very helpful and knowledgeable!