Education Program Satisfaction Survey for 3rd Quarter, Jan – Mar 2005 Florida Poison Information Center – Tampa

Healthcare Professionals (n=31)

Today's program was:	Program content was	Speaker demonstrated	Speaker was	Topic was useful for my
	easy to grasp at my level	knowledge of topic.	professional & effective.	work
	of understanding.			
Excellent: 23	Yes: 31	Yes: 31	Yes: 31	Yes: 31
Good: 6	No:			
Average: 1				
No answer: 1				
74% (excellent)	100% (yes)	100% (yes)	100% (yes)	100 % (yes)

General Public – child care or Healthy Families workers (n = 20)

Today's program was:	The information was easy to	Information will be useful in	Program length was:
	understand.	my work	
Excellent: 13	Yes: 20	Yes: 20	Too long: 3
Good: 6	No:	No:	Too short:
Average: 1			Just right: 17
65% (excellent)	100% (yes)	100% (yes)	Just right (85%)

Comments from Healthy Families workers: "Did a good job but wanted more hands on activities" (for their retreat team-building day). 87% thought the Trivia Team contest was a fun way to learn facts.