

**Education Program Satisfaction Survey for 3rd Quarter, Jan – Mar 2003**  
**Florida Poison Information Center – Tampa**

**Healthcare Professionals (n=84)**

Today's program was:	Program content was easy to grasp at my level of understanding.	Speaker demonstrated knowledge of topic.	Speaker was professional & effective.	Time allotted for program was:
Excellent: 72 Good: 9 Average: 1 No answer: 2	Yes: 84 No:	Yes: 82 No: 2	Yes: 84 No:	Too long: 5 Too short: 0 Just right: 79
<b>86% (excellent)</b>	<b>100% (yes)</b>	<b>98% (yes)</b>	<b>100% (yes)</b>	<b>95% (OK)</b>

**Program comments:** (JoAnn) Excellent speaker, period. Excellent—wanted more. Kudos. Great fun and informational. Speaker kept class attention and has good sense of humor. Hard not to pay attention. Extremely fun. Great class! Superb presentation. Comprehensive and very amusing.

**General Public (n = 54)**

Speaker demonstrated adequate knowledge of topic.	The topic was relevant to my interests.	Length of presentation was:
Excellent: 48 Good: 6	Yes: 54 No:	Too long: 1 Too short: 1 Just right: 52
<b>89% (excellent)</b>	<b>100% (yes)</b>	<b>98% (OK)</b>

**Program comments:** (Jody) Very good speaker. Jody was fantastic—she was informative and humorous. Loved her! Just enough humor to keep us interested. I would enjoy listening to her again. Excellent speaker and presenter. She added much to our meeting. Very interesting to listen to. (MORE HEALTH instructor) Speaker was child-friendly. Great rapport with students.

**Outcome Measures**

Post-tests after professional education showed 98% correct answers. Post-tests after public education showed 88% correct answers.