

Quarterly Education Evaluations December 2012

Evaluation n= 41 daycare providers

	Strongly disagree	Disagree	Neutral	Agree	Strongly Agree
The instructor was interesting, speaks clearly and is knowledgeable.				9	32
The content of this workshop met my expectations.				11	30
An appropriate amount of time was allowed.				10	31
Information from this class will be useful to me.				7	34
The knowledge I gained from this workshop will increase the quality of care for the children.				7	34

Comments:

Great presenter!

I learned that poison centers makes follow-up calls.

I learned that caterpillars have poisonous hairs.

There are new hazards such as laundry pods with children eating them.

In 75% of calls, children do not need to go to the hospital.

Don't rely on child-proof closures...

One thing I want to tell my teachers is that poison control is staffed by RNs, MDs and pharmacists.

I learned that it's not shame to call the poison center no matter how big or small the problem.

I didn't know that 25% of children are poisoned at their grandparents' house.

I learned, "don't guess, be sure."

The skill I will take back is how to get away from killer bees.

Evaluation n= 20 SPIs, health educators

Panel discussion – drug abuse outreach	Poor	Below average	Average	Above average	Excellent
Knowledge of subject				5	15
Clarity of presentation				3	17
Useful information				4	16
Audience involvement			4	4	12

Evaluation n= 10 SPIs, health educators

Poisons in Pop Culture Contest	Poor	Below average	Average	Above average	Excellent
Knowledge of subject				1	9
Clarity of presentation				1	9
Useful information			1	2	7
Audience involvement					10

Staff learning needs assessment n=5

Requests to update clinical or computer skills	CPR recertification Learn Tox Sentry updates Learn tips for EPIC entry: how to find labs, health history. how to enter SPI notes. Navigation tips to find topics in J://common drive How to access NACCT conference recorded lectures
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Outcome Evaluation - increased knowledge n = 10 pharmacy students

Pre-test: 30 correct out of 40 possible points (75% correct)

Post-test: 40 out of 40 correct (100% correct)

Questions

1. Staff that answer hotline are: a) dispatchers, b) volunteers, c) medical professionals.
2. What's the number for Poison Control?
3. Dilantin/phenytoin is the safest anticonvulsant to use after a multi-drug overdose.
A) true, b) false
4. Coral snakebites cause tissue destruction, anticoagulation and shock.
A) true, b) false

Comment: "I wanted to say thanks again. It was informative and a lot of fun."

Evaluation n = 12 RN's

Comment after a tox program taught by distance-learning. "I inadvertently disposed of the evaluations but all 12 attendees awarded the highest grade of "5" and appreciated your expertise. Thank you again for your persistence in the use of the televideo conferencing. It seemed as if you were in the room. The audience was engaged and asking pertinent questions."