

Education Satisfaction Dec 2010 FL Poison Information Center – Tampa

Public Presentations

n = 18 mothers

	Yes	No	No answer
Was the information helpful and easy to understand?	94%		6%
Should the poison center continue to offer this type of program?	100%		
Was the speaker professional and effective?	100%		
Overall, did the program meet your expectations?	94%		6%

Rate the Poison Center program: Excellent 94% Average 6%

Needs Assessment: What subjects would you like to hear more about?

Poisonings in teens (4 responses)

Healthcare Provider presentations

N= 7 Emergency Dept RN Orientees

The content was beneficial	Strongly agree 85%	Agree 15%	Disagree	Strongly Disagree
The program met the stated objectives	Strongly agree 85%	Agree 15%	Disagree	Strongly Disagree
Rate the speaker	Very good 85%	Good 15%	Poor	No Answer
Rate teaching methods	Very good 43%	Good	Poor	No answer 57%

What have you learned that you'll apply at work? Use of Poison Control hotline (2 responses)

N= 20 hospital pharmacists, RNs, MDs

	Strongly agree	agree
This activity enhanced my knowledge on the subject matter to preserve and improve practice and patient care	90%	10%
This activity was free of commercial bias and product promotion	90%	10%
Attending this program was worth my time, effort and/or expense	90%	10%
I would enjoy further instruction relative to this topic	90%	10%
Material was presented in a clear & understandable manner	90%	10%
Activity objectives were satisfied	90%	10%
Speaker was qualified and effective	90%	10%
Content was based on data, info and/or research that is accepted within the profession of medicine	90%	10%

Comments: Very useful info. Thank you for a very interesting lecture and picture handouts.

N= 13 CSPIs, RNs, poison center educators

	Excellent	Good	Fair	Poor	N/A
Presenter was well prepared	100%				
Presenter followed outline and discussed learning objectives	100%				
Presenter was knowledgeable of subject matter	100%				
Speed of presentation was...	100%				
Presentation was worth attending	100%				
Topic lent itself to this format	100%				
Handouts and other materials were...	92%				8%
Information provided was useful to me in my role as educator	92%			8%	

My expectation for attending this session was:

- To learn some great trivia and get to know everybody better
- To win
- To play a game with questions about poison-related trivia

My expectation was met because:

- FUN!
- A lot of fun and educator bonding
- It's fun. New information with a whole lot of fun
- We tied for 1st

Comments:

- This was excellent!
- Great fun. Please persuade JoAnn to do this every year.
- Great game. Continue next year.
- Great and I learned a lot!
- Fun, fun, fun. Great job, JoAnn. Great idea for adult populations
- Loved it - - Great way to learn and share with fellow educators