

**Education Satisfaction Report  
Oct - Dec 2004**

N= 27 Professional

Today's program content was:	Program content was easy to grasp at my level of understanding.	Speaker was professional and effective.	Topics covered:
Excellent: 21 Good: 1 Fair: Poor: No answer: 5	Yes: 27 No:	Yes: 27 No:	Will help me in my work: 27 Were not helpful for me:

Comments: (JoAnn) good speaking voice. Very funny and informative, very knowledgeable. Good powerpoint presentation. Have taken and given this topic before – this was the best yet. Excellent. Thanks for coming to us. Better than our regular EMT class. Fun and educational! Nicely done. She was very interesting.

N = 33 Professional

Met course objectives	Information presented in an effective manner	Class length was	Information met your needs
Yes: 33 No:	Yes: 33 No:	Too long: 1 Adequate: 32 Too short:	Yes: 33 No:

**Outcomes**

Pre and Post tests to public audiences showed increased knowledge of poison center services after presentations.

4 programs. N = 17

Pre test showed 16 wrong answers.

Post test showed 1 wrong answer.

**Needs Assessment** showed that attendees would like more information about first aid for common poisonings, plants, spiders, poison control and chemicals hazardous if mixed.