

September 2016
Education Satisfaction, Needs Assessment & Outcomes

Satisfaction evaluation N = 12 ER RN's

| | Excellent | Good | Fair | Poor |
|--------------------------------------|-----------|------|------|------|
| Today's program was | 100% | | | |
| Speaker was professional & effective | 100% | | | |
| Content was easy to understand | 100% | | | |

Post-test

1. It's a HIPAA violation to give patient info to Poison Control. *100% got it correct*
2. All suicide attempt overdoses should have an APAP level drawn. *100% correct*
3. The synthetic street drug Spice has been proven to be fairly safe. *100% correct*

Comments: Awesome job. Very informative.

Qualitative Survey n= 20 high school students

Comments: What I learned from Nikesha

- She explained a lot of the dangers of lots of things in FL
- Seeing all the different kinds of snakes and insects was a great experience
- Loved the hands-on game
- Excellent presentation and fun game to inform

Satisfaction evaluation and Test to show increased knowledge n=13 RNs

Pre-test questions about snakebite 72% answered correctly.

Post-test: 100% of answers were correct.

| | Excellent | Good | Fair | Poor |
|--------------------------------------|-----------|------|------|------|
| Today's program was | 92% | 8% | | |
| Speaker was professional & effective | 100% | | | |
| Content was easy to understand | 100% | | | |

Comments: Great info—appreciate that it was delivered by a nurse. Funny!

Needs assessment n= 15 EMTs and PEMTs

Which toxicology topics would you like to learn more about? (mult choice)

Medication overdoses (11 votes), venomous bites (9 votes),
household poisons (8 votes), substances of abuse (7 votes)

What are some reasons that you would NOT call the Poison Center while on
duty at EMS? (Multiple choice)

6 chose "we don't have time: transport time is too short for calls from ambulance"

4 chose "other" and wrote in:

1 wrote: "Always call when in doubt"

1 wrote: "I call when needed."

1 wrote: "I don't mind calling."

1 wrote: "Sometimes we forget that PC is an option/resource."