

**Education Satisfaction and Outcomes**  
**September 2009**  
 FL Poison Information Center-Tampa

**Education Program Satisfaction    n =17 paramedic students**

	1 = poor	2 = fair	3 = good	4 = very good	5 = excellent
Was speaker professional and effective?					100%
Did program meet your expectations?					100%
Was information helpful and easy to understand?					100%
Should poison center offer this program again?					100% yes
How would you rate the program?				6%	94%

**N= 20 educators in aging services**

	1 = poor	2 = fair	3 = good	4 = very good	5 = excellent
Rate the concepts & materials presented				24%	76%
Organization of presentation			5%	20%	75%
Speaker's knowledge				15%	85%
Should poison center offer this program again?					100% yes
How would you rate the program?				30%	70%

**N= 7 Hispanic health fair participants**

Questions	Yes	no
Were you aware of the Poison Center and its services?	60%	40%
After visiting the table, are you more likely to call the poison center	100%	
Did you find the Spanish spokesperson helpful?	100%	