

Education Program Outcomes & Satisfaction, Sept 2007

Florida Poison Information Center – Tampa

Website satisfaction survey N=1

Reason for visiting website	Find images	No Answer
Did you find what you were looking for?	Yes	
Will use info for...	Personal use. I was stung by an IO moth caterpillar and wanted info	
What do you like about website?*		1
What did you dislike?		1
What do you want added?		1
Any technical problems?		1
Your age	40	
Your city	Naples	
Language spoken at home	English	

Professional Programs N= 11 health care professionals (school nurses)

Process	Excellent	Good
Rate speaker's presentation method	11	
Rate program content	10	1
Outcome question	Yes	No
I plan to share info with students at school	11	
I plan to share info with family	11	
Email me with poison newsletters & updates	5	

Professional Programs N= 9 health care professionals (hospital nurses)

	Excellent	Good
Organization of presentation	8	1
Clarity of presentation	8	1
Stimulation of thinking and interest	8	1
Speaker's command of subject	8	1

Public Program N= 3 public (mothers)

After the program last month, did you...	Yes	No	Plan to
...display the poison center magnet on your refrigerator?	3		
...install safety latches to make cabinets child-resistant?	2	1	
...move poisonous plants or products to safer locations?	2	1	
...share poison prevention information with others?	3		
...post the Baby Sitter Info magnet Board?	3		
Comments on Baby Sitter Magnet Board: Wonderful. Very helpful. Great			

Professional Programs N= 6 health care professionals (hospital nurses)

Outcomes	Strongly Agree	Agree
I understand the content presented	6	
Content met my educational needs	6	
I'll be able to utilize content in my job	6	
Content expanded my knowledge of subject	6	
Process	6	
Content met objectives	6	
Content was accurate and current	6	
Amount of time was appropriate	6	
Instructional methods were effective	6	
Presenter was responsive to questions	6	
Handouts & visual aids were helpful	6	
Information presented at a challenging but understandable level	6	

Professional Programs N= 30 health care professionals (parish nurses)

	Excellent	Good	Fair
Overall rating of program			
Accuracy of content	24	6	
Degree to which content was current	24	6	
Effectiveness of teaching	25	5	
Effectiveness of visual aids	25	5	
Appropriateness of educational level <i>(note: facility chose to open program to public, so there was a mixed audience, but only nurses filled in evaluations)</i>	24	5	1
Degree to which it met education needs	23	5	2

What did you find most beneficial about this program?

- Look-alikes
- Herbal interactions
- Examples of poisonings
- Snake & plants – what poison they contain
- Hearing audience questions
- Handouts made it easier to listen and learn
- Great speaker who knew subject well.