

Florida Poison Information Center - Miami

Educational Programs Satisfaction Survey Results

January 1, 2020 through March 31, 2020

| Number of Surveys Completed | rate the Poison | Was the speaker effective and professional? | Prior to participating in this program, how familiar were you with the poison control center and its services? | Did the presentation make you more aware of poison hazards in your home and community? | Overall, did you find the program useful and interesting? |
|-----------------------------------|-----------------|---------------------------------------------|----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| | • 1-4 | Yes or No | 1-3 | Yes or No | Yes or No |
| N = 22 | (1) 100% (2) | (yes) 100% (no) | (1) 50% (2) 25% | (yes) 100% (no) | (yes) 100% (no) 0% |
| % = YES | (3) | | (3) 25% | | |
| % = NO | (4) | | | | |

1= Excellent

2 = Good

3= Average

4=Ineffective

1= Very familiar

2= Somewhat familiar

3= Not at all familiar

Comments: Format for some evaluations was changed due to COVID-19 remote programs. "Very informative, organized", "The training was an eye-opener for many simple items." "Fue muy importante para mi." "I learned that hand sanitizer can poison a child."