



Florida Poison Information Center - Miami
Educational Programs Satisfaction Survey Results
 April 1, 2016 through June 30, 2017

Number of Surveys Completed	How would you rate the Poison Prevention Program?	Was the speaker effective and professional?	Prior to participating in this program, how familiar were you with the poison control center and its services?	Did the presentation make you more aware of poison hazards in your home and community?	Overall, did you find the program useful and interesting?
	• 1-4	Yes or No	1-3	Yes or No	Yes or No
N = 142 % = YES % = NO	(1) 95.7% (2) 4.2% (3) (4)	(yes) 97.8% (no) 2.2%	(1) 42 (2) 83 (3) 17 (Refused)	(yes) 97.8% (no) 2.2%	(yes) 97.8% (no) 2.2%

1= Excellent
 2= Good
 3= Average
 4=Ineffective

1= Very familiar
 2= Somewhat familiar
 3= Not at all familiar

Comments: "Great way to inform clinicians and community." "She explained everything in details and clear for us to understand." "Learned so much." "More training to Monroe County providers." "Good teacher, good class." "Thank you for sharing your family's story. I feel that I can confidently talk about PCC services." "Our schools need this information." "A bit too lengthy."