



Florida Poison Information Center - Miami
Educational Programs Satisfaction Survey Results

April 1, 2013 through June 30, 2013

Number of Surveys Completed	How would you rate the Poison Prevention Program?	Was the speaker effective and professional?	Prior to participating in this program, how familiar were you with the poison control center and its services?	Did the presentation make you more aware of poison hazards in your home and community?	Overall, did you find the program useful and interesting?
	• 1-4	Yes or No	1-3	Yes or No	Yes or No
N = 32 % = YES % = NO	(1) 97% (2) 3% (3) (4)	(yes) 100% (no)	(1) 8 (2) 21 (3) 3	(yes) 100% (no)	(yes) 100% (no)

1= Excellent
2= Good
3= Average
4=Ineffective

1= Very familiar
2= Somewhat familiar
3= Not at all familiar

Comments: "Excellent speaker, very knowledgeable.", "Very informative and interactive", "I learned it was not exclusively for emergencies.", "Excellent rapport with students.", " Very knowledgeable, pleasant and friendly with our students.", "The presentation was engaging and effective.", "Ms. Stephan was able to communicate well and at the students' level. I've seen many career day presentations..., but this one could have been life changing to at least one child.", "Loved it!", "The flyer for the students to take home was great.", "Great resource for law enforcement.", "Clear, concise and comprehensive."