



Florida Poison Information Center - Miami
Educational Programs Satisfaction Survey Results
 January 1, 2021 through March 31, 2021

Number of Surveys Completed	How would you rate the Poison Prevention Program?	Was the information helpful and easy to understand?	Was the speaker effective and professional?	Overall, did the educational training session meet your expectations?
	• 1-4	Yes or No	1-3	Yes or No
N = 83	(1) 87.9% (73) (2) 10.8% (9) (3) 3% (1) (4) 1.2% (1) Refused 0	(yes) 100% (83) (no) 0% Refused 0	(yes) 100% (83) (no) 0% Refused 0	(yes) 100% (83) (no) 0% Refused 0

1= Excellent
 2= Good
 3= Average
 4= Ineffective

Comments: “The information provided was needed now more than ever, because of the pandemic, many people of all ages are at home.” “I learned that one can call the poison control line and ask about the effects of taking certain drugs together.” “Excellent presenter and good use of time for the amount of material to cover.” “Today’s session was very informative. Would like to see a similar session for young adults ages 15-30 if possible.” “Wendy has always been so gracious to share important information about poison prevention to our community families with a very clear, professional delivery. There is always such positive feedback from her presentations.”

