



Florida Poison Information Center - Miami
Educational Programs Satisfaction Survey Results
 January 1, 2019 through March 31, 2019

Number of Surveys Completed	How would you rate the Poison Prevention Program?	Was the speaker effective and professional?	Prior to participating in this program, how familiar were you with the poison control center and its services?	Did the presentation make you more aware of poison hazards in your home and community?	Overall, did you find the program useful and interesting?
	• 1-4	Yes or No	1-3	Yes or No	Yes or No
N = 99 % = YES % = NO	(1) 95% (2) 5% (3) (4)	(yes) 100% (no)	(1) 13 (13%) (2) 58 (58%) (3) 28 (28%)	(yes) 100% (no)	(yes) 100% (no) 0%

1= Excellent
 2= Good
 3= Average
 4=Ineffective

1= Very familiar
 2= Somewhat familiar
 3= Not at all familiar

Comments: “Wish I had known earlier how accessible PC was to the public”, “This class needs to be done more often. I learned a lot!”, “Make this a 4 hour presentation”, “Effective, instructive presentation, up to date data for the general public”, “Very thorough and easy to understand. Would really enjoy a longer training”, “No idea docs/nurses could provide info on what to do besides directing to ED”, “Fantastic and very informative!” “Loved it – great info on the breadth of services.”