

## Florida Poison Information Center - Miami

## **Educational Programs Satisfaction Survey Results**

October 1, 2020 through December 31, 2020

Number of Surveys Completed	rate the Poison	Was the information helpful and easy to understand?	Was the speaker effective and professional?	Overall, did the educational training session meet your expectations?
	• 1-4	Yes or No	1-3	Yes or No
N = 34	(1) 88.2% (30) (2) 8.8% (3) (3) 3% (1) (4) 0 Refused 0	(yes) 100% (no) 0% Refused 0	(yes) 100% (34) (no) 0% Refused 0	(yes) 100% (34) (no) 0% Refused 0

1= Excellent

2 = Good

3= Average

4= Ineffective

Comments: "So helpful and explained great points I was engaged the entire time and it's a difficult topic to learn so much facts about in such little time." "Presenter was very knowledgeable and thorough in presenting the subject matter. Her passion for helping others was evident." "Very informative presentation. Very engaging presenter." "The presenter was extremely knowledgeable about the subject and very engaging. I enjoyed the training." "Speaker was informative, educational, and obviously very well informed herself. Had an excellent grasp of the material and so easy to work with!" "Presenter was knowledgeable and presented the information in a straightforward manner, easy to understand. Great!"