

## Florida Poison Information Center - Miami

## **Educational Programs Satisfaction Survey Results**

October 1, 2016 through December 31, 2016

Number of Surveys Completed	rate the Poison	Was the speaker effective and professional?	Prior to participating in this program, how familiar were you with the poison control center and its services?	Did the presentation make you more aware of poison hazards in your home and community?	Overall, did you find the program useful and interesting?
	• 1-4	Yes or No	1-3	Yes or No	Yes or No
N = 75	(1) 88% (2) 12%	(yes) 100% (no)	(1)10 (2) 58	(yes) 100% (no)	(yes) 100% (no)
% = YES % = NO	(3) (4)	. ,	(3) 7		. ,

1= Excellent

1= Very familiar

2 = Good

2= Somewhat familiar

3= Average

3= Not at all familiar

Comments: "Very easy to stay focused, great presenter", "Educate ED staff about alcohol poisoning." "Great visual examples", "I didn't know about 80% of the information presented today." "Much more interesting than I expected."

<sup>4=</sup>Ineffective

<sup>\*</sup>Note: 54 of those evaluated this quarter were part of the EMS training program pilot.