



Florida Poison Information Center - Miami
Educational Programs Satisfaction Survey Results
 October 1, 2014 through December 31, 2015

| Number of Surveys Completed | How would you rate the Poison Prevention Program? | Was the speaker effective and professional? | Prior to participating in this program, how familiar were you with the poison control center and its services? | Did the presentation make you more aware of poison hazards in your home and community? | Overall, did you find the program useful and interesting? |
|---------------------------------|---|---|--|--|---|
| | • 1-4 | Yes or No | 1-3 | Yes or No | Yes or No |
| N = 72 % = YES % = NO | (1) 100% (2) (3) (4) | (yes) 100% (no) | (1)7 (2) 44 (3) 21 | (yes) 100% (no) | (yes) 100% (no) |

1= Excellent
 2= Good
 3= Average
 4=Ineffective

1= Very familiar
 2= Somewhat familiar
 3= Not at all familiar

*Note: All evaluated this quarter were part of the outreach training program.

Comments: “Great work, practical.” “I see this training about every year and every time I learn something new.” “Interesting facts, helpful tips” “Very informative, love the handouts.” “Very passionate speaker about poison control” “The speaker was insightful and pleasant. She also was very informative and up to date with her knowledge.” “Training needs no improvement.”