



**Florida Poison Information Center - Miami**  
***Educational Programs Satisfaction Survey Results***

Oct 1, 2013 through December 31, 2013

Number of Surveys Completed	How would you rate the Poison Prevention Program?	Was the speaker effective and professional?	Prior to participating in this program, how familiar were you with the poison control center and its services?	Did the presentation make you more aware of poison hazards in your home and community?	Overall, did you find the program useful and interesting?
	• 1-4	Yes or No	1-3	Yes or No	Yes or No
N = 77  % = YES % = NO	(1) 94% (2) 6% (3) (4)	(yes) 100% (no)	(1) 29 (2) 28 (3) 20	(yes) 100% (no)	(yes) 100% (no)

1= Excellent  
2= Good  
3= Average  
4=Ineffective

1= Very familiar  
2= Somewhat familiar  
3= Not at all familiar

Comments: “Had prior training, but good refresher”, “Excellent blend of stats and examples” “I liked that the representative touched on some local poison risks specific to Miami-Dade.” “Very clear and direct to the topic.” “I had no idea before.” “I’m willing to share this information with friends and family.” “The children were attentive, interested and anxious to participate; this says a great deal about the presenter.”