



Florida Poison Information Center/Jacksonville
Educational Program Satisfaction Survey

January – March 2020	YES	NO	NA
Was the information helpful and easy to understand?	100%	-	-
Should the Poison Center continue to offer this type of program?	100%	-	-
Was the speaker professional and effective?	100%	-	-
Overall, did the program meet your expectations?	100%	-	-
How would you rate the Poison Center Program?	1=Excellent 90% 2=Good 8% 3=Average-1% 4=Poor-0%		

N=92

Comments:

- Very informative x 18
- Very educational x 3
- Great/Excellent presentation x 6
- This was very helpful to me as a school nurse.
- Learned that I know less than I thought
- I loved how it was interactive and the speaker was enthusiastic and informative.
- Found it interesting to hear examples of calls
- Learned things I never knew – loved that she dispelled old wives' tales and misconceptions about the hotline
- Speaker was awesome
- I had basic knowledge about different poisonous situations but this went more into depth and I enjoyed it.



- I didn't know a single thing about the poison center but now I know about that and a lot more. Very informative. I liked the hospital vs. home questions.
- Very clear and pleasant and she involved the class by asking questions about what we knew and gave positive feedback.
- Speaker was very personable, funny, and easy to follow. She keeps you interested and wanting to learn about poison prevention.